

City of Lodi - Public Counters (Updated March 25, 2020)

Public counters and City of Lodi offices will remain closed until further notice, consistent with the stay-at-home executive order issued by Gov. Gavin Newsom on March 19. The City previously announced it would close these spaces through at least March 31 to reduce spread of the coronavirus (COVID-19).

Although counters will be closed, City staff will be working during this time and will be monitoring emails and phone calls to direct public needs to the appropriate staff member. Hours are 7:30 a.m. to 5:30 p.m., Monday through Thursday, and 8 a.m. to 5 p.m. on alternating Fridays, including April 3 and 17.

Staff will be monitoring emails and telephone calls to direct your needs to the appropriate staff person. For details on various departments' operations, visit <http://www.lodi.gov/CivicAlerts.aspx?AID=146>

The City of Lodi will continue to update the community as new information becomes available via our website at www.lodi.gov and across social media platforms.

In addition to other City offices, the City of Lodi Electric Utility customer service counter at 1331 S. Ham Lane will be closed to the public until further notice.

We understand your continuing need to conduct business with Lodi Electric Utility and we want to serve you during this time. All other electric utility operations will continue as usual. Closing the doors to the public is an action taken to protect public health as recommended by the Centers for Disease Control and Prevention.

If you have a Medical Discount Rate application, it may be left at the mailbox with the Lodi Electric logo located next to the flagpole at the Municipal Service Center, 1331 S. Ham Lane. Any solar rebate applications should be mailed to the address listed on the application.

Customers with account questions should call the Finance Division at 209-333-6717. Vendors with questions about providing supplies and services to Lodi Electric Utility should call 209-333-6762. More information about the utility is available at www.lodielectric.com.

For more information and facts on coronavirus, please visit <http://www.cdc.gov/coronavirus> and <http://www.sjcphs.org/#h1236>